1. Delivered in-depth [Software] training, imparting knowledge of best practices for protecting data and minimizing errors.
2. Monitored employee tasks, evaluating information processing and performance to gauge business functions and inefficiencies.
3. Evaluated and adopted new technologies to address changing industry needs.
4. Boosted information sharing by enhancing interfaces between computer systems.
5. Organized system infrastructure documentation and operating procedures, strengthening controls and enhancing overall performance.
6. Oversaw installation of software programs and hardware systems to meet [Type] requirements.
7. Developed flowcharts and diagrams to describe and lay out logical operational steps.
8. Participated in internal audits regarding quality management system.
9. Presented business leaders with cost-benefit and return-on-investment estimations to drive project planning and execution.
10. Assessed business needs and problem areas to create focused solutions like [Result].
11. Investigated and addressed [Type] system issues to enhance usability and improve functionality.
12. Planned and conceived computer systems using information engineering, data modeling and structured analysis.
13. Enhanced and reconstructed computer systems resulting in [Number]% increased efficiency for business end-users.
14. Improved [Type] system by adding new features and infrastructure, enhancing [Result].
15. Resolved malfunctions with systems and programs through troubleshooting.
16. Increased annual revenue by [Number]% by recommending improvements in [Type] efficiency.
17. Mapped current business and operational processes and recommended areas for improvement.
18. Reviewed files, records and other documents to obtain business information and key data informing responses to development requests.
19. Applied honed problem-solving skills to analyze and resolve issues impacting business operations and goal achievement.
20. Optimized system and platform performance capabilities in most efficient, practical way possible.